Information Regarding International SAT® Administrations

The College Board and its global test administration and security provider, Educational Testing Service (ETS), are committed to ensuring that all students have access to a fair testing environment and that colleges and universities receive valid SAT® scores.

Over the past three months, organizations and individuals have illegally obtained and shared test materials for their own profit, to the ultimate detriment of students. We strongly denounce these organizations and are working hard to hold them accountable for their actions.

Earlier this month, we received reports of test security violations during the December international administration of the SAT. As was required for the October and November international administrations, the release of December SAT scores for some students is delayed while we conduct an administrative review. We appreciate that score delays are frustrating to students and institutions. Our responsibility is to deliver valid scores, even when doing so takes extra time. This is consistent with the overwhelming feedback we continue to receive from our member colleges and universities.

It is important to note that though administrative reviews may require an initial broad hold on scores, they should not reflect upon the integrity of any individual student. We have now released the majority of the scores that were held for review following the October and November international administrations. ETS has informed these students that their scores are available online through their My SAT Organizer. Test-takers whose scores are still under review will receive updated information from ETS in the coming weeks. Students and parents may contact SAT Customer Service at +1 (212) 713-7789 or sat@info.collegeboard.org with questions.

We have made great strides in improving our test security measures. We have added on-site investigations, increased the ways in which we verify a test-taker's identity, reduced the number of administrations available in certain areas, enhanced on-site security measures in some test centers, and closed others entirely. We continue to work to disrupt attempts to illegally obtain and share test content. Following each administration, we reevaluate security measures based on what has been reported, what we have learned, and the input of our higher education advisory groups.

Contact Information

The College Board and Educational Testing Service encourage anyone with knowledge of any dishonest behavior with respect to the SAT to contact the Office of Testing Integrity. Reports can be made confidentially at +1 609-406-5430 or testsecurity@info.collegeboard.org.

Students and parents may contact SAT Customer Service at +1 212-713-7789 or sat@info.collegeboard.org with questions.
K–12 educators and higher education admission staff may contact the SAT Program by calling +1 888-728-4357 (U.S. only) or +1 212-520-8600 (internationally) with questions. Professional staff may also reach the College Board via this email inquiry form.